



**CITY OF YORK**  
Safeguarding  
Adults Board

**ANNEX D**

# **City Of York Safeguarding Adults Board**

## **Annual Report 2024/25 and 2025/28 Strategy**

### **People Scrutiny Committee**

**15 April 2026**



# CYSAB Annual Report - Summary

Care Act Duties

Who We Are

Safeguarding In Practice

Achievements in 24/25

What the Data Tells Us

Safeguarding Adult Reviews

CYSAB Priorities for 2025-28



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# SAB 3 core duties



Publish an evidence based Annual **Strategic Plan** setting out how it will they will meet their objectives and how partner agencies will contribute



Publish an **Annual report** detailing how effective their work has been



Commission **Safeguarding Adult Reviews** for any cases which meet the criteria



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# Statutory Duties...

## The Care Act 2014

### Key Objectives and Functions:

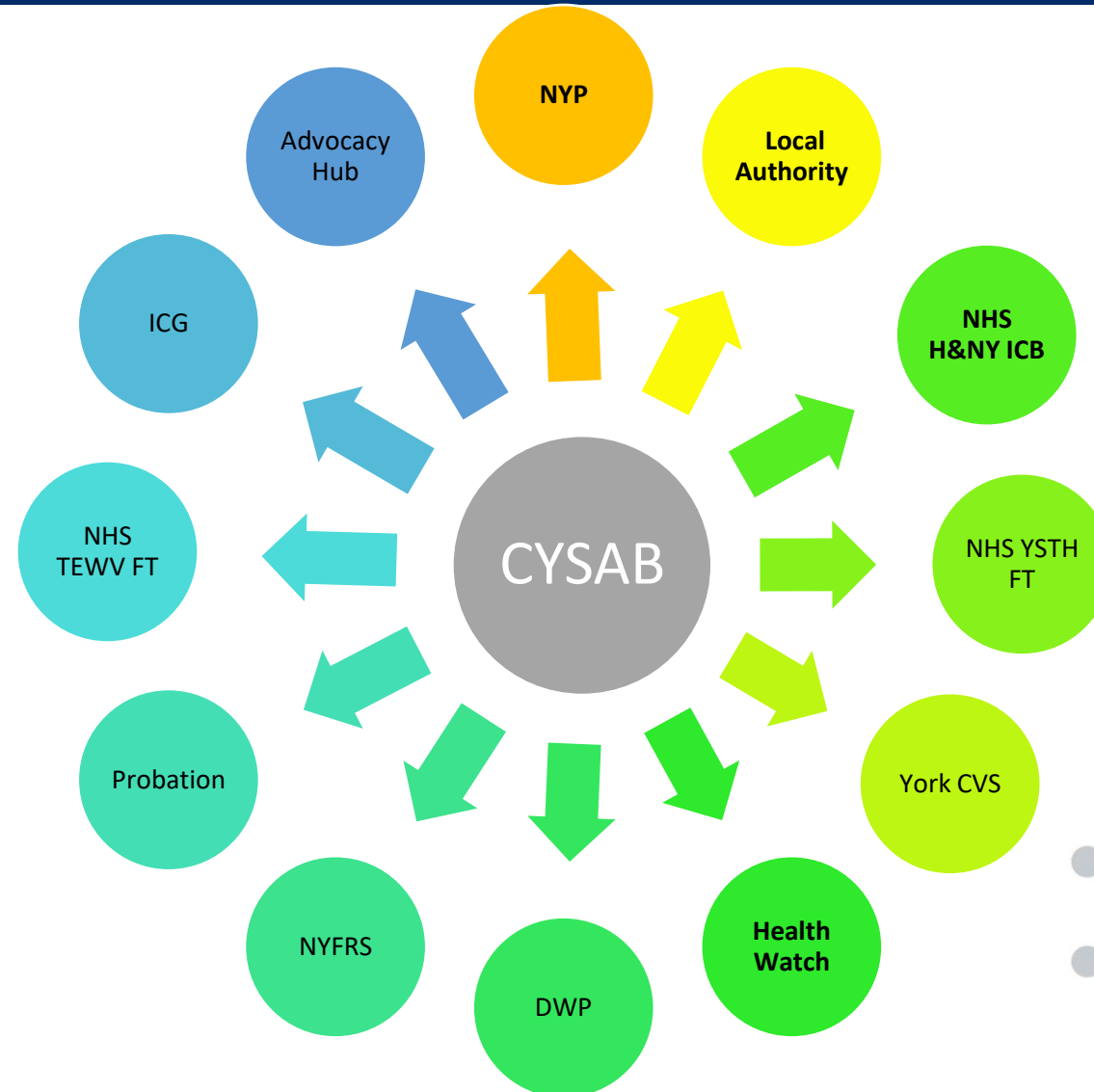
- **Prevention:** Develop strategies to prevent abuse and neglect.
- **Accountability:** Ensure that agencies and partners (Local Authority, NHS, Police) have robust, effective safeguarding arrangements.
- **Partnership:** Coordinate and ensure multi-agency cooperation.
- **Data Analysis:** Review safeguarding data to identify risks and improve practice.



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# Who we are

## Multi-agency Safeguarding Partnership



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# Who we are

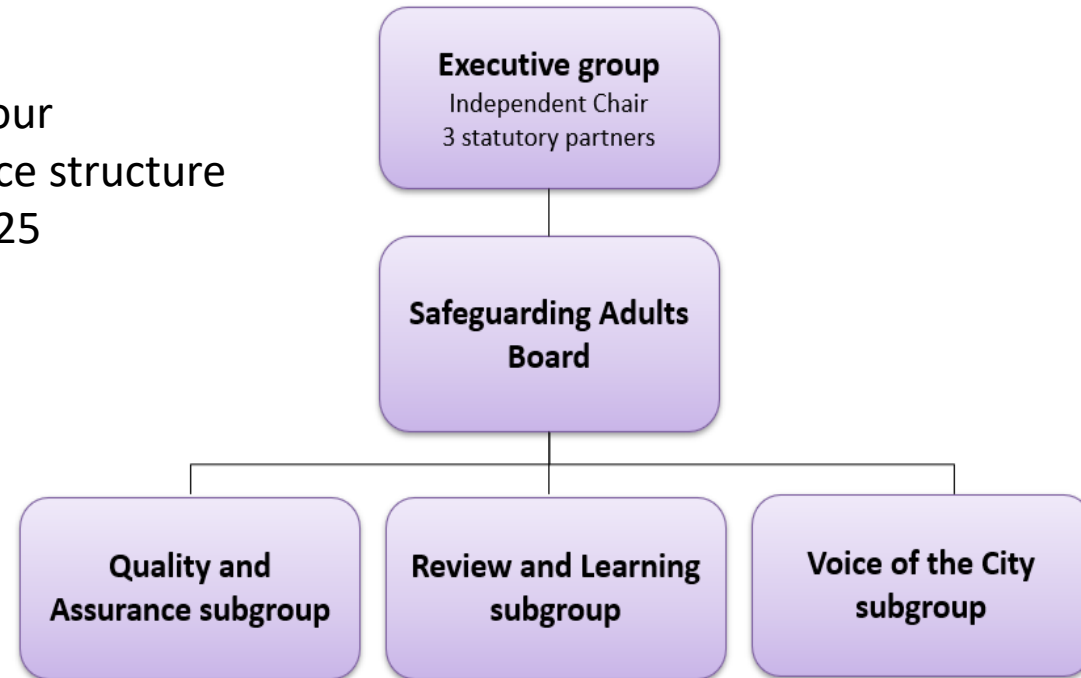
## Multi-agency Safeguarding Partnership

- **CYCSAB website -**  
<https://www.safeguardingadultsyork.org.uk/>
- **Email -**  
[SAB@york.gov.uk](mailto:SAB@york.gov.uk)

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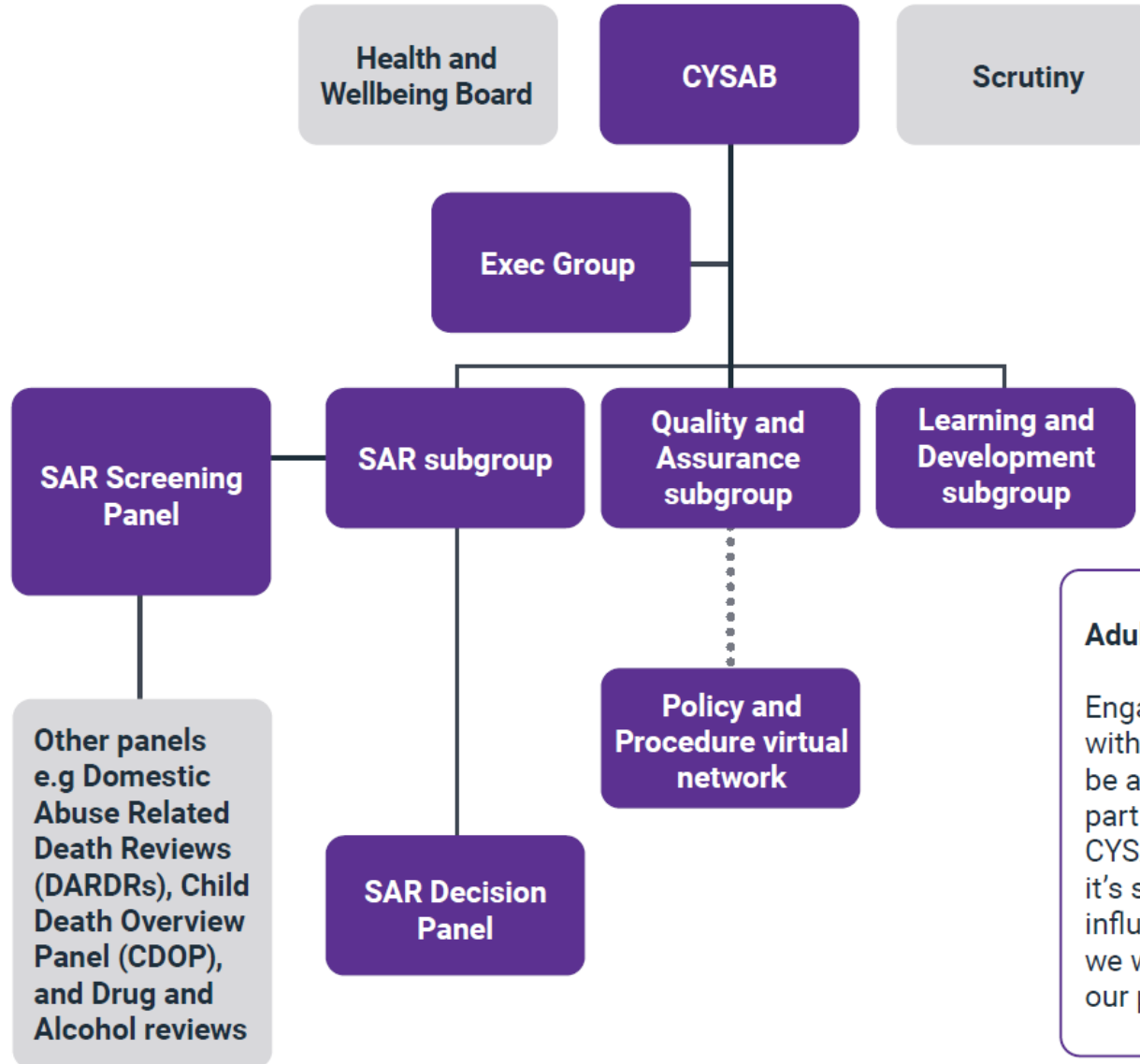
This was our  
governance structure  
for 2024/25



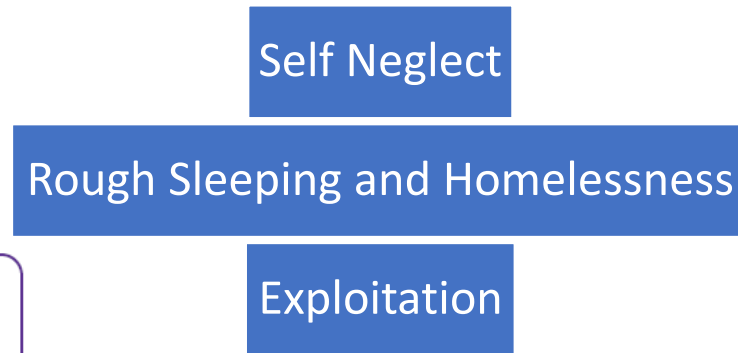
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# Multi-agency Safeguarding Partnership

This is our governance structure for implemented from 2025 onwards to strengthen our response to safeguarding adults



CYSAB Strategy 2025-28  
Task and Finish Groups



## Adults Voice

Engagement with adults will be an integral part of the CYSAB and it's subgroups, influencing how we work and our priorities



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# Safeguarding in practice - The Voice of the Adult

## The safeguarding needs of the adult

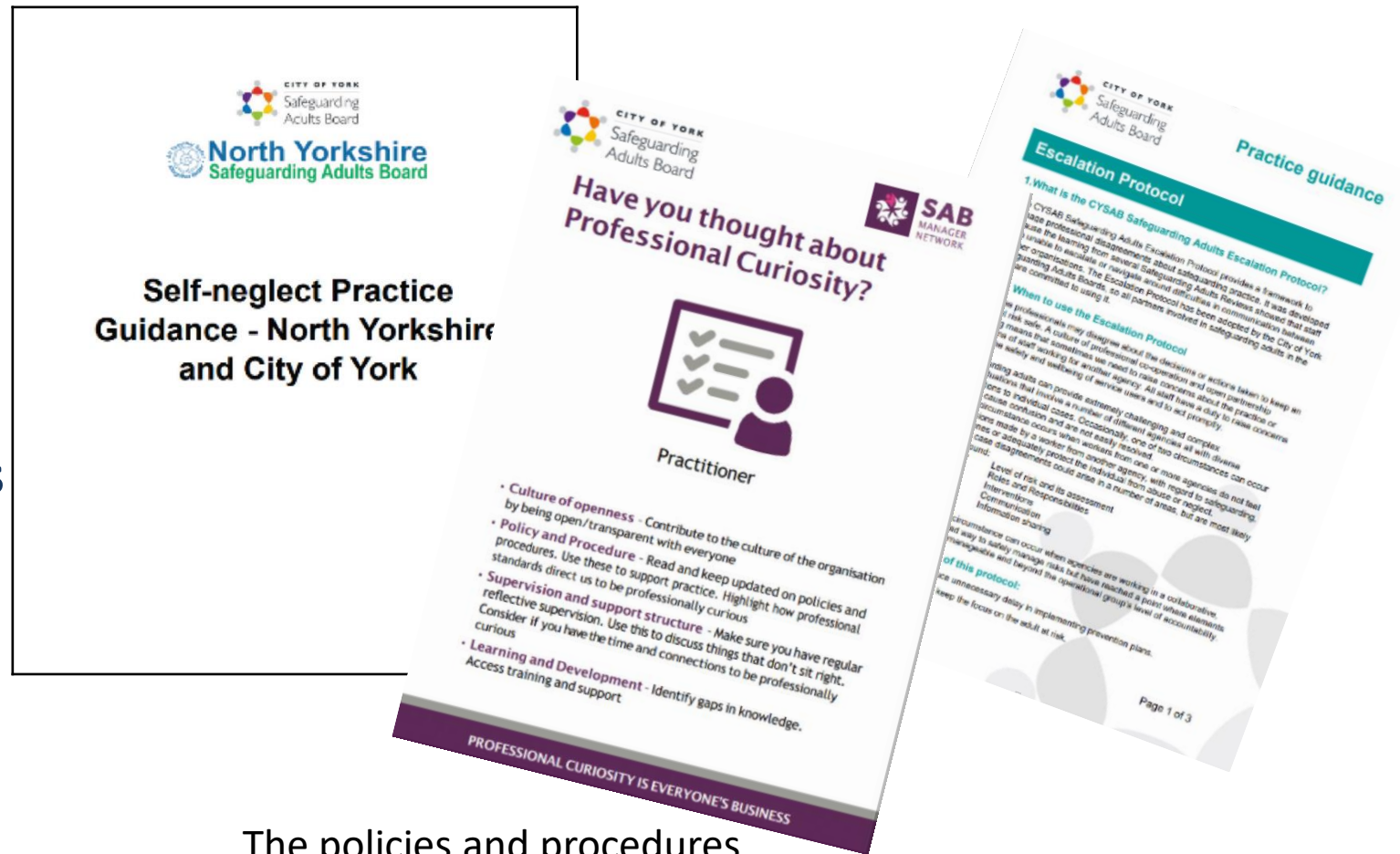
- Tessa, a young adult with a history of trauma, substance use, and repeated self-harm, regularly attended the York Emergency Department (ED). After the death of a close family member, her mental health deteriorated, and she told ED staff that this was the place she wanted to die.
- Staff, who had built a relationship with her, felt significant anxiety each time she attended. Although Tessa received mental health support during the week, she had no support at weekends, when she most often presented to ED.
- While in the department, she continued to harm herself, including ligature attempts requiring intensive care.

## What was done to meet those safeguarding needs

- The Acute Trust and Mental Health services developed a robust ED risk-management plan. This included:
  - prioritising Tessa's arrival,
  - minimising her time in ED,
  - preparing a safer room free of ligature risks
  - using Yorkshire Ambulance Service "pre-alerts" to allow staff to prepare.
- Her frequent attendances continued to place considerable emotional pressure on staff. Close joint work developed between ED and the community mental health team. Usual therapeutic approaches did not always transfer well to the busy ED environment, so the Hospital Community Nurse began attending with Tessa's Mental Health worker.
- After this, Tessa's ED attendances reduced to only two. Tessa was supported to express her views on her care, discuss risks, and give feedback on proposed improvement plans and policies. She engaged enthusiastically and is now an important stakeholder in the Mental Health Improvement Plan.

# What the Board has achieved at a glance 24-25

- Self-neglect Practice Guidance
- Professional Curiosity Guidance
- Escalation Protocol
- Strengthened partnership working
- Successful Safeguarding weeks
- Improved Governance structures
- Maintained a public facing website



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The policies and procedures can be found at the following website: <https://wynny-cityofyork.trixonline.co.uk/>

# What does safeguarding data tell us...

## Key safeguarding activity data relating to our safeguarding arrangements

The full data set is published on the NHS Digital website: [www.digital.nhs.uk/data](http://www.digital.nhs.uk/data)

- A continued increase of over 10% in number of safeguarding concerns received, compared with the previous year. A 42% increase in safeguarding concerns reported in York since 2021-22.
- In 2024-25 63.5% of safeguarding concerns resulted in a section 42 enquiry, which is higher than the previous year. We continue to work with partners about what constitutes a 'good safeguarding referral' and direct partners to the guidance published in our on-line policy and procedures ([wynny-cityofyork.trixonline.co.uk](http://wynny-cityofyork.trixonline.co.uk))
- Whilst the number of individuals involved in safeguarding enquiries has remained stable, there has been a slight reduction in 'other' enquiries. In accordance with the Care Act 'other' enquiries are those where there is no duty to undertake enquiry, but the local authority deems it to be the most appropriate and proportionate response to the circumstances.
- In 2024-25, one Safeguarding Adults Review (SAR) was published. There are a number of SARs currently in progress, including a thematic review in respect of self-neglect

# Our strategic priorities for 2024-25

We have embedded the SIX PRINCIPLES as set out in the Care Act:

<b>Empowerment</b>	Promoting person-led decisions and informed consent.
<b>Protection</b>	Support and protection for those in greatest need.
<b>Prevention</b>	It's better to act before harm occurs.
<b>Proportionality</b>	Proportionate and least restrictive/intrusive.
<b>Partnership</b>	Working together.
<b>Accountability</b>	There is a multi-agency approach for people who need safeguarding support.

	Strategic Priority
<b>1</b>	To develop an all-age approach to safeguarding which maximises the potential and skills of teams and reduces the risks to young people transferring between services
<b>2</b>	Preventing abuse and neglect by adopting best practice, locally, regionally, and nationally. Ensuring that all the learning from SAR's are implemented in a timely manner.
<b>3</b>	To ensure that commissioners and service providers ensure a consistent high quality of care

	Strategic Priority
<b>4</b>	To ensure the service user is clearly heard and create opportunities for an approach where co production is at the heart of future safeguarding policy.
<b>5</b>	To ensure a robust governance and challenge ethos ensures effective quality assurance and performance management processes.
<b>6</b>	Work together with the City of York Community Safety Partnership, to support work to raise awareness of, and reduce the harm caused by 'Hidden Harms', and abuse associated with County Lines activity, domestic abuse and modern slavery; reducing duplication of effort and maximising effectiveness.



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# Safeguarding Adults Reviews

## A Safeguarding Adult Review (SAR) must be undertaken when:

An adult or adults with care and support needs die as a result of abuse or neglect and there is a concern that partnership agencies could have worked more effectively to protect the adult(s); OR

An adult or adults with care and support needs has not died, but the CYSAB knows or suspects that the adult has experienced serious abuse or neglect with a concern that partnership agencies could have worked more effectively to protect them.

### SAR referrals

SAR referrals considered in 2024/25	SAR referrals approved for statutory SAR	SAR referrals approved for discretionary SAR/ Desktop review	SAR referrals not approved
13	5	1	7

Completed SAR reports and 7-minute briefings are available on the cysab website

<https://www.safeguardingadultsyork.org.uk/safeguarding-adult-reviews?categoryId=32>

**One SAR was completed in 2024-25 called the Julie SAR.**

- Julie had a long history of complex needs including anorexia, mental health issues, substance misuse, and self-neglect.
- She lived in private rented accommodation in York, which became unsuitable due to her declining mobility and health. The accommodation did not meet her needs towards the end of life, and she was unable to leave the property due to her reduced mobility and health.
- She was known to several services throughout her life for her physical, mental health and social care needs.
- Julie had periods of time in hospital and rehabilitation establishments due to ongoing self-neglect.

### What has changed following the SAR recommendations

*Agency assurance & alignment of safeguarding priorities for:*

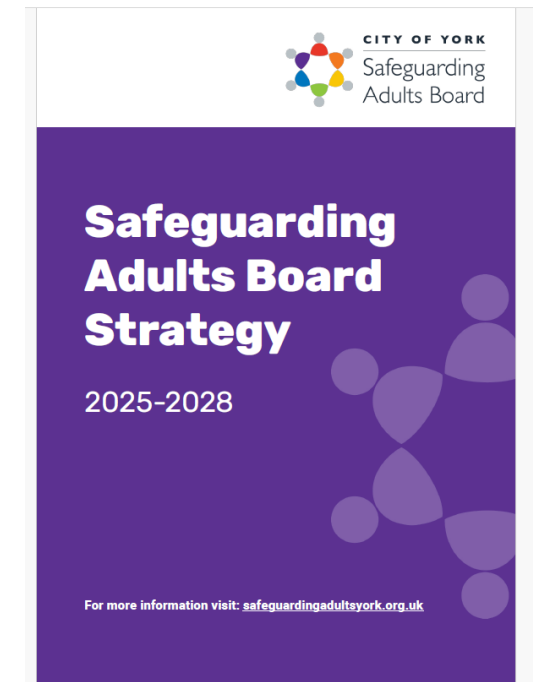
- eating disorders team processes
- multi-agency communication
- patients not attending appointments and potential reasons
- safeguarding training, practice, redesign work of front door
- learning from lived experience and the voice of the adult
- self neglect work

# New Strategy for 2025-2028

## City of York Safeguarding Adults Board Strategy

### Our Vision:

**For individuals, communities and organisations to work together to ensure that the people of York can live fulfilling lives free from abuse and neglect and to ensure that safeguarding is everybody's business.**



# New Strategy for 2025-2028

## City of York Safeguarding Adults Board Strategy

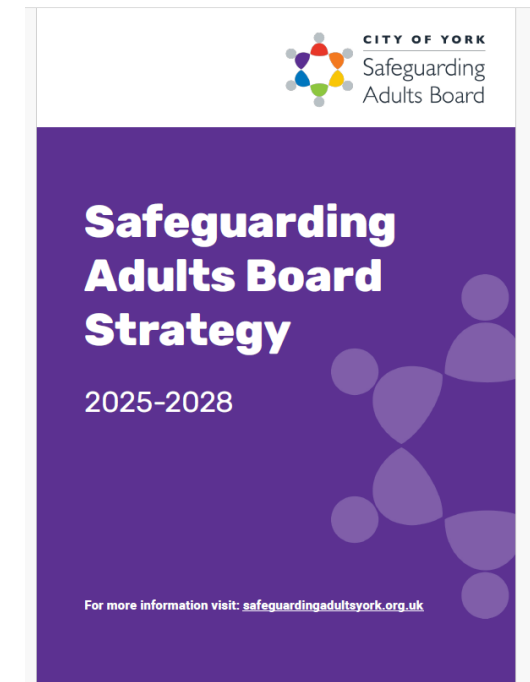
In order to meet the needs of adults in the City of York we have developed three areas of focus for our strategic plan which will guide the way we work together as a Board over the next three years to safeguard our communities and the safeguarding areas we want to strengthen:

Prevention, Awareness and engagement

Learning, reflection and practice improvement

Strengthening multi-agency safeguarding responses to:

- adults at risk of exploitation
- rough sleeping, homelessness
- self-neglect and hoarding



# New Strategy for 2025-2028

## Strengthening multi-agency safeguarding responses to:

### adults at risk of exploitation

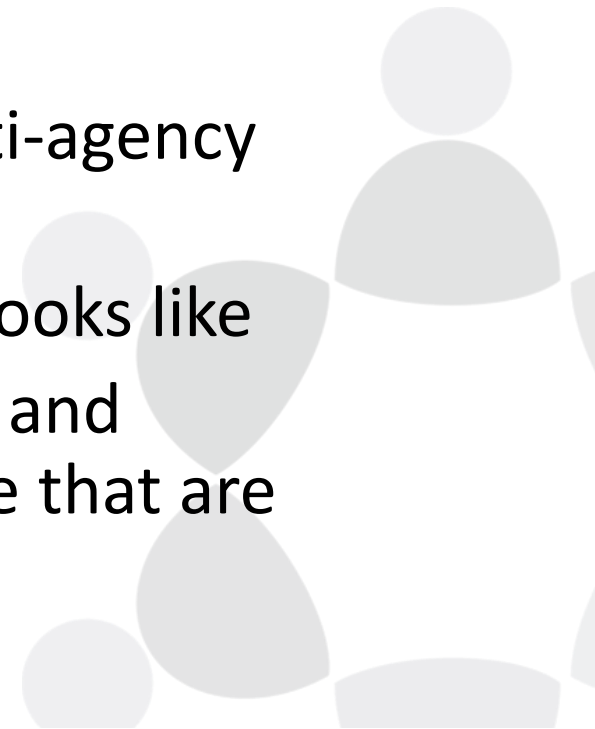
- We will create an exploitation task and finish group to explore multi- agency safeguarding responses to adults at risk of exploitation, including developing and implementing pathways, guidance and protocols to support individuals who experience multiple disadvantage to help mitigate risk faced by individuals.
- We will further embed the need to report concerns about any person in a position of trust (PIPOT) and ensure that pathways to address concerns are embedded in practice.
- We will seek assurance about the quality of services and practice by the development of a multi-agency dashboard to help SAB identify themes and trends across the partnership

# New Strategy for 2025-2028

## Strengthening multi-agency safeguarding responses to:

**rough sleeping, homelessness**

- We have created a task and finish group to explore multi-agency safeguarding responses
- We are engaging with specialists to explore what good looks like
- We are developing and implement pathways, guidance and protocols to provide a more joined up response to those that are rough sleeping or homeless.



# New Strategy for 2025-2028

## Strengthening multi-agency safeguarding responses to:

### self-neglect and hoarding

- We have created a task and finish group to explore multi-agency safeguarding responses to adults at risk of self-neglect which is helping to create a clear accessible pathway for identifying concerns and to assess and respond to self-neglect.
- We are developing a multi-agency risk management protocol
- We have just completed a thematic SAR related to 7 cases of self neglect, which have provided some robust recommendations which will guide our work in this area of work to prevent self neglect

# SAB Future

## Assurance

- **Casey – national social care reforms**
- National Safeguarding Board
- Increased scrutiny and expectations of SABs



# Reporting a safeguarding concern about an adult...

For adults

it is where the abuse takes place

Contact the City of York  
Adult Social Care on  
01904 555111, Monday  
to Friday, 8.30am to  
5.00pm

Out of hours 0300 131  
2131

Complete a Safeguarding  
Adults' online referral  
form at;

<https://www.safeguardingadultsyork.org.uk/raise-concern>

See CYC Joint Multi-  
Agency Safeguarding  
Adults Policy and  
Procedure;

<https://wynny-cityofyork.trixonline.co.uk/>



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# Useful Contacts

## City of York Safeguarding Adults Board

- CYCSAB website - <https://www.safeguardingadultsyork.org.uk/>
- Email - [SAB@york.gov.uk](mailto:SAB@york.gov.uk)

## Safer York Partnership

- Safer York Partnership - <https://www.saferyorkpartnership.co.uk/our-priorities/domestic-abuse/>

## City of York Safeguarding Children's Partnership (CYSCP)

- CYSCP website - <https://www.saferchildrenyork.org.uk/>
- Email – [CYSCP@york.gov.uk](mailto:CYSCP@york.gov.uk)



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# Thank you for your time...Any questions?



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City of York Safeguarding Adults Board Independent Chair

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